



Feet on the Street

The City of Victoria’s new Feet on the Street program has Bylaw Officers working in partnership with increased VicPD foot patrols, to provide a visible presence downtown and the opportunity to engage with the business community to proactively enforce bylaws relating to nuisance activities.

Feet on the Street is part of the City’s new OUR DWTN revitalization program, which invests in the downtown core and focuses on enhanced safety, beautification and cleaning, alongside programming and public space activations.

OUR DWTN is designed to give everyone a safe and enjoyable experience when visiting our city centre.



LEARN MORE AT
victoria.ca/OurDwtN

Weekdays, 8 a.m. – 4:30 p.m.

Business Hub	250.361.0629
Business Licensing	250.361.0572
Bylaw Services (7:30 a.m. – 3:45 p.m.)	250.361.0215
City Hall Switchboard	250.385.5711
Clean-up on City Property.....	250.361.0400
Clean-up on Private Property	250.386.2238 (DVBA Clean Team)
Graffiti Hotline	250.361.0466
Needles/Sharps in City Parks.....	250.361.0600 (After Hours: 250.361.0400)
Parking Services	250.361.0260 (Mon-Fri: 8 a.m. -10:30 p.m. Sat-Sun: 9 a.m. -10:30 p.m.)
Permits and Inspections.....	250.361.0344
Street and Sidewalk Cleaning.....	250.361.0400
Utility Billing	250.361.0226
Victoria Fire Department.....	250.391.6624 (non-emergency)
Victoria Police Department	250.995.7654 (non-emergency)
Waste Collection.....	250.361.0405

24-Hours:

Public Works.....	250.361.0400
Victoria Animal Control Services	250.414.0233 (Mon-Fri 8:30-5 Sat-Sun 9-5 After Hours: Emergencies Only)